Dementia Care
QUEENSLAND

dementiacareqld.com.au

SUPPORTED INDEPENDENT LIVING

Our *homes*

1:1 and 2:1 homes built for dementia and Huntington's disease, in 10 regions of Queensland



CALL US 24/7

0439 143 082

A real person answers, any time, day or night.

OUR HOMES

This is a home. *Not a facility.*

There is a profound difference between living somewhere and being placed somewhere. Our homes are real homes, designed to feel like one, run like one and, above all, to honour the dignity of the person who lives there.

1:1 and 2:1 *only.*

No clinical corridors. No institutional routines. No shared support where one person's hard day becomes everyone's. Every resident has dedicated 1:1 or 2:1 support, built around their routine, not a roster.

1:1
One worker to one person

2:1
Two workers to one person

Who our homes are *for.*

- ✓ People with SIL funding, or applying for it
- ✓ People who need support 24 hours a day
- ✓ People for whom home is no longer safe, even with support
- ✓ People leaving hospital who can't return home
- ✓ People whose shared house isn't working
- ✓ People living with Huntington's disease, young onset dementia or brain injury

OUR COMMITMENTS, IN WRITING

Same day
Every referral answered the same business day

7 to 14 days
A place in one of our homes

Before shift one
Every worker trained on the person's plans

1:1 or 2:1
Dedicated support for every resident

DESIGNED FOR DEMENTIA

Safety that disappears *into the design.*

Every element of our homes, from lighting and colour contrast to layout and wayfinding, is chosen with cognitive decline in mind, so residents can move freely, safely and with confidence.

Dementia informed layouts.

Clear sightlines and simple layouts for safe, confident movement.

Sensory considered spaces.

Lighting, acoustics and colour contrast that reduce confusion and distress.

Secure outdoor spaces.

Gardens and verandahs residents can enjoy freely and safely.

Wayfinding without signs.

Cues that help people find their way, without clinical signage.

Homely furnishings.

Familiar, comfortable furniture, and room for the person's own belongings and photos.

Set up for Huntington's disease.

Falls aware layouts, stable seating and mealtime support set up around each person, with teams trained in its movement, swallowing, cognitive and behavioural needs.

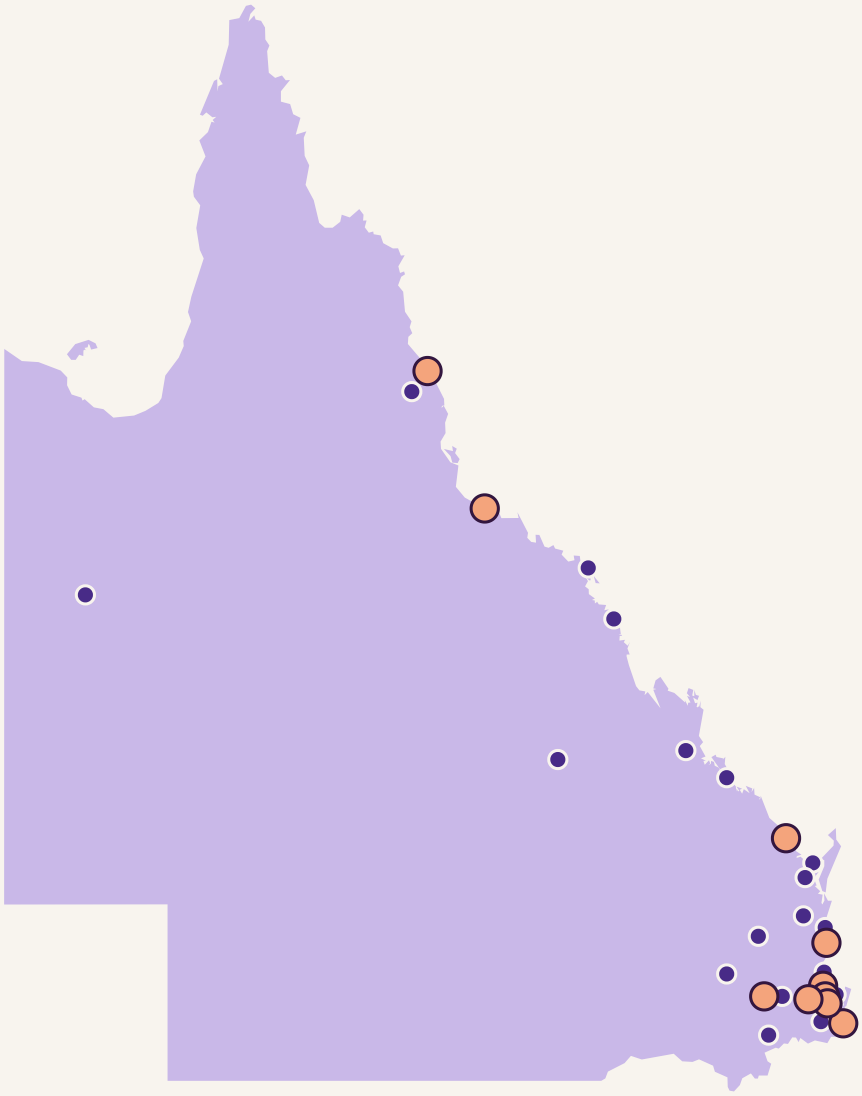
See it for *yourself.*

Call us and we'll talk about the right home for the person and arrange a visit where we can. Visit more than once if you can, at different times of day, including a mealtime. Notice how workers speak to the people who live there, and whether the house feels like a home.

WHERE WE ARE

Homes in *10 regions*.

Our homes are in Toowoomba, the Sunshine Coast, Brisbane North, Brisbane South, Ipswich, Logan, the Gold Coast, Cairns, Townsville and Bundaberg.



Our 30 locations Regions with SIL homes

Regions with homes

- Toowoomba
- Sunshine Coast
- Brisbane North
- Brisbane South
- Ipswich
- Logan
- Gold Coast
- Cairns
- Townsville
- Bundaberg

Living somewhere else in Queensland?

We can source a medium term home close to family in 5 to 7 days while the right permanent option is arranged.

EVERYDAY LIFE

A day *at home*.

There's no timetable to fit into. Each day is built around the person: their routines, the things they enjoy and how they're feeling today.

MORNING	The day starts when the person is ready, not when a roster says so. Their worker knows how they like to begin, whether that's a slow breakfast, a shower first or a walk in the garden.
DURING THE DAY	Time for what matters to them: helping with meals and jobs around the house, outings to the shops or a café, hobbies, sport and catching up with friends.
CARE AND HEALTH	Personal care, medicines and health supports come from workers trained on the person's own plans, with Registered Nurse oversight of clinical and high intensity supports.
EVENING	A familiar wind down: dinner, music, a favourite show or time with family.
OVERNIGHT	Support continues through the night, active or inactive as the person needs, so someone is always there.

On a *hard day*.

Our team is trained for exactly that. We follow the person's routines and behaviour support plan, and we keep the family informed. Because support isn't shared, one person's hard day doesn't become everyone's.

MOVING IN

A place in *7 to 14 days*.

From the first call to moving day, one named contact stays with the person and their family.

1. **Referral.**
   Call or send a referral. We respond the same business day.
2. **We meet the person.**
   At home or on the ward, with their family, decision maker and treating team.
3. **Home matched and team trained.**
   Every worker is trained on the person's functional capacity assessment and behaviour support plan before their first shift.
4. **Moving in, in 7 to 14 days.**
   With a transition plan built around the person, so the move feels familiar, not frightening.

Leaving *hospital*?

Our Hospital to Home pathway can take people from the ward to medium term accommodation or directly into one of our homes. We meet the person on the ward and attend discharge meetings at no charge.

A home in *5 to 7 days*.

Medium term accommodation is NDIS funded housing for up to 90 days while a long term home is arranged. We source a home close to family, staffed 1:1 or 2:1 from the first night.

Try it *first*.

A short respite stay can be a gentle way to see how the person settles somewhere new. Stays in our respite homes start at 14 days.

Timeframes are our standard for every referral. Every situation is different, and we confirm dates with you at the first conversation.

FUNDING

How it's *funded.*

What the NDIS plan funds, and what the resident pays.

Supported Independent Living (SIL).

Funds the support in the home, often 24 hours a day. It's included in the person's NDIS plan and pays for the support workers, not the house.

Rent, food and bills.

Paid by the resident, as in any home.

Specialist Disability Accommodation (SDA).

Funded separately to SIL, and only for people who are eligible.

RIGHT FIT FUNDING

Funded for shared support? *Talk to us anyway.*

When a person's presentation points to 1:1 support, we can support them through medium term accommodation while the evidence is gathered for the right plan. We write progress notes as evidence, not for billing.

What's the difference between SIL and Specialist Disability Accommodation?

SIL funds the support workers in a home. Specialist Disability Accommodation (SDA) funds specially designed housing for people who are eligible. Some people have both, and many people in SIL don't have SDA.

Can our Specialist Support Coordinator help?

Yes. Our Specialist Support Coordinators can help with SIL and housing applications.

We're a registered NDIS provider and work with NDIA managed, plan managed and self managed plans. The NDIA decides what each plan funds. For decisions about an NDIS plan, contact the NDIA on 1800 800 110.

BEFORE YOU MOVE IN

What to bring, and *what to ask*.

What to bring

- ✓ Furniture, photos and belongings they love. Familiar things help a new home feel like home.
- ✓ Comforts like a favourite blanket and the music they enjoy
- ✓ Clothes and toiletries they know and like
- ✓ Their current medicines and medication list
- ✓ Paperwork: the NDIS plan, behaviour support plan, health summaries and the decision maker's details
- ✓ Notes on their routines, what they enjoy, what calms them and what to avoid

Questions to ask any provider

- Is support shared between residents, or does each person have their own worker?
- Are all workers trained in dementia, and on the person's own plans before they start?
- Is overnight support awake (active) or a sleepover?
- Can they bring their own furniture, photos and belongings?
- What happens as dementia progresses? Can the person stay as their needs grow?
- What will the person pay each week for rent, food and bills? Ask for it in writing.
- How often will we get updates, and who is our main contact?
- How do we raise a concern or make a complaint?

The full list of questions: dementiacareqld.com.au/resources/families/choosing-a-sil-home

Ask us about *availability*.

We'll answer every question on this list, and arrange a visit where we can.

CALL 24/7
0439 143 082

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